

The matrix Standard is the Department for Education's (DfE) standard for ensuring high quality information, advice and guidance. The DfE champions the matrix Standard as the quality framework for accrediting information, advice and guidance "IAG".

SPS Training have successfully renewed our matrix Standard accreditation and are extremely proud of the feedback received.

COMMENTS FROM OUR ASSESSOR

SPS has overcome and adapted to a range of challenges. Staff described a number of changes to enhance the management and delivery to learners.

SPS focus on providing a quality service to all i.e. learners, employers and other stakeholders.

SPS are clear they work with individuals with focussed support to aid them into or closer to the labour market.

The ethos, which is felt throughout the team, is about inclusion & breaking barriers.

Staff spoke of the different support made to learners in a number of ways to make it accessible.

Staff attribute high achievement rates with the whole package of support provided to learners, including IAG, and the strong emphasis on supporting learners as individuals.

SPS has maintained high achievement rates and progression rates.

COMMENTS FROM OUR EMPLOYERS & PARTNERS

Partners described how staff at SPS are knowledgeable, want to help and support learners, have good connections with local organisations and agencies, and are flexible and innovative.

SPS are brilliant at unlocking potential.

SPS is responsive to local needs and go out of their way to help.

The feedback from learners that we refer to SPS is exceptional, they are great, genuine people, they want to help and they care.



WHAT OUR LEARNERS SAID

SPS have helped me every step of the way. It was transformational, with their confidence building and motivation.

Finding SPS has given me the confidence to go on.

It's changed my life to be honest -the encouragement, the tutors are personable, they get to know you on a personal level.

Feedback from learners confirmed 86% had gained good/excellent information prior to the course.

Feedback from learners confirmed 89% had increased confidence.

Feedback from learners confirmed that 76% had improved their health and well-being as a result of learning.

93% of learners stated joining an SPS programme had helped them work towards their personal, learning and work goals.

WHAT OUR STAFF SAID

It's not just the qualification we are giving, it's the social and personal skills too.

We are clear about the link between providing good Information and advice and overall learner success on programme, ensuring that they are on the right course and that they are making progress.

We dream bigger for our clients than sometimes they do for themselves but they soon feel the same way.

Information advice and guidance is a quality role, not a performance role.



To find out more about our programmes, or how we can support you, please contact us
enquiries@sps-training.com or call 0330 4000 444